



eFront is the leading end-to-end software provider that changes the way the world looks at alternative investments. If you are looking for an opportunity to join talented fast-growing team **eFront** is the right place for you!

We are looking for :

Application Support Consultant (with SQL)

Department : Customer Success

Position

Handling the relationship with clients is an essential part of the role. This implies developing advanced knowledge of the business of our clients (especially in Private Equity). Being in a technical and client facing role, the impact of your work on eFront's image and business is a key. Technical Support Consultants report hierarchically to a local manager. They work closely with other eFront people, mainly: BI developers and team leaders, business consultants, Project Managers, Solution architects.

*this position requires working in shifts

Your day would include:

- Providing support to eFront's clients and resolving software issues via ticketing system
- Providing analysis of client's needs and evaluating the feasibility of their requirements
- Keeping regular contacts with customers and fully understand their needs and business background
- Prioritization of daily tasks based on clients needs
- Developing advanced skills and knowledge in business, functional and technical areas
- Performing user training and support solution demonstrations and presentations

If you see yourself doing these activities then you probably have :

- 1-3 years of similar work experience
- Experience with SQL, VB.net, VBA, JavaScript
- Faculty degree in Organizational Sciences/ Economy/IT/Mathematics
- Full professional proficiency in written/spoken English
- Strong analytical, problem-solving skills and soft skills

Great to have:

- Knowledge in Corporate Finance and/or accounting background would be an asset
- An enthusiastic attitude towards new technology/IT

Why eFront is a place for you

Our multicultural environment is fueled by creative people who are driven to deliver. We are committed to provide you with an opportunity to build your career, develop and improve your skills as a part of the fastest growing FinTech industry in the world.

Start building your career with eFront now!



Find out more about [eFront](#) and our people [#eFrontlife](#)

At eFront we are an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, nationality, age or disability status.