



eFront is the leading end-to-end software provider that changes the way the world looks at alternative investments. If you are looking for an opportunity to join talented fast-growing team **eFront** is the right place for you!

We are looking for :

PEO/VC Support Consultant

Department : Customer Success

Position

Support consultant is part of Customer Success team; report hierarchically to a local manager, and further, line managers. They work closely with other eFront people, mainly: Implementation Consultants, DBAs, Account Managers and Developers.

Handling the relationship is an essential part of the role; it implies developing advanced knowledge of the business of our clients (especially Private Equity).

Being in a client facing role, the impact of their work on eFront's image and business position is key.

*this position requires working in shifts

Your day would include:

- Providing qualitative analysis of client's needs and evaluating feasibility of their requirements
- Keeping regular contacts with customers and fully understanding their needs and business background
- Regularly tracking on backlog tickets
- Developing advanced skills and knowledge in business, functional and technical areas
- Performing user training and support solution demonstrations and presentations

If you see yourself doing these activities then you probably have :

- Graduated from the Faculty of Organizational Sciences/ Economy/IT/Mathematics or relevant placement
- Full professional proficiency in written/spoken English
- Excellent knowledge of MS SQL
- 2+ years of working experience with MS SQL
- Clear understanding on Indexes, CTE, Triggers
- Understands and uses advanced optimization techniques when writing SQL queries
- Building stored procedures and user defined functions
- Excellent skills in business email communication
- Great skills of communication and presentation, ability to adapt to all styles of people
- Strong analytical and reasoning skills, self-starter, flexible, dynamic and enthusiastic
- Independence in work and decision-making, team-worker
- Good time management and an ability to multi-task/balance parallel work streams
- Client facing and presentation skills
- Previous experience implementing financial software solution
- An enthusiastic attitude towards new technology/IT



Why eFront is a place for you

Our multicultural environment is fueled by creative people who are driven to deliver. We are committed to provide you with an opportunity to build your career, develop and improve your skills as a part of the fastest growing FinTech industry in the world.

Start building your career with eFront now!

Find out more about [eFront](#) and our people [#eFrontlife](#)

At eFront we are an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, nationality, age or disability status.