



Product Specialist

Based in Belgrade, working within EDI (eFront Data Intelligence) Team with the specific focus on integration processes coordinating the delivery of key technical services to the clients. Working as a key contact to our clients, the role will require excellent client facing skills, strong business knowledge, and a good technical knowledge. Product Specialist is expected to standardize, and improve our integration capabilities, and seek ways to evolve the service offering. The successful candidate will assist in the development of the EDI (eFront Data Intelligence) team, identifying and coordinating technical resources to deliver on client requests.

Your day would include:

Onboarding new clients to the eFront platform:

- Mapping and import of client's historical data
- Building data grids/Dash boarding for new clients
- Troubleshooting & Support

Reporting & Analysis:

- Design, Build & Create Reporting and Dash boarding for both internal resources and bespoke client requests
- Documentation/manuals
- Build & Deploy Queries to assist internal resources (Client Service Team) and external requests

Client service:

- Responsibility for overall and ongoing client satisfaction, including development of open and effective channels of communication and expectations management for the integration tasks;
- Work with the Client Service team to assist in building of the demonstration environment
- Data anonymization and generation
- Bespoke reporting
- Integration options

Data Integration:

- Become the expert on integration for 3rd party systems, eFront platforms
- Work with internal teams on all integration projects
- Setting realistic deadlines together with assigned Client Service team to specific client for the reporting and/or integration projects
- Creating integration documentation/manuals for clients

If you see yourself doing these activities, then you probably have:

- Bachelor or Master degree (Economics, Organizational Sciences, Mathematics, or related Accounting background)
- Advanced MS Office knowledge (especially Excel)
- Proficient in English
- 1-3 years' experience (accounting or audit)
- Excellent team skills
- The ability to be resourceful
- Organizational, analytical and problem solving skills
- Self driven and detail oriented skills

Why eFront is a place for you

Our multicultural environment is fueled by creative people who are driven to deliver. We are committed to provide you with an opportunity to build your career, develop and improve your skills as a part of the fastest growing FinTech industry in the world.

At eFront we are an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, nationality, age or disability status.

Sounds interesting? Start building your career with eFront now!

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